

For Petplan use only

# Equine Claim Form for Float/Horse-Drawn Vehicle

## How to make a claim:

- Step 1** Please complete and sign Section 1 of this claim form
- Step 2** Please complete Section 2. Payee details
- Step 3** Attach the original invoices and receipts to the completed claim form and post or email to:  
 Petplan Australasia Pty Ltd 1-3 Smolic Crt, Tullamarine, VIC 3043  
 claims@petplan.com.au

## Section 1. Policyholder to complete

### About You

Policy number \_\_\_\_\_ Your Name \_\_\_\_\_

Contact no. \_\_\_\_\_ Email \_\_\_\_\_

Postal address \_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_

Please tick here if this is different to the address on your Certificate of Insurance. Your policy records will be updated with these details.

Address where insured items were stored \_\_\_\_\_

Address where loss occurred (if different to above) \_\_\_\_\_

### About Your Horse

Horse's name \_\_\_\_\_ Do you own any other horses not insured by Petplan?  Yes  No

Address where horse is kept \_\_\_\_\_ Postcode \_\_\_\_\_

### About The Float/Horse-Drawn Vehicle

Make & Model \_\_\_\_\_ Chassis/Serial/Identification No. \_\_\_\_\_ Year of manufacture \_\_\_\_\_

Date of purchase \_\_\_\_\_ Purchase price \$ \_\_\_\_\_ Current value \$ \_\_\_\_\_ Place of purchase \_\_\_\_\_

Nature and extent of general usage \_\_\_\_\_

Location where vehicle is kept \_\_\_\_\_

Are you the sole owner of the vehicle?  Yes  No

If no, please provide full details \_\_\_\_\_

### About The Loss/Theft/Damage

When did the loss/theft/damage occur? Date \_\_\_\_\_ Time \_\_\_\_\_ AM/PM

When was the vehicle last seen by you Date \_\_\_\_\_ Time \_\_\_\_\_ AM/PM

Please give exact location/address of loss/theft/damage \_\_\_\_\_

Please give full details of how the loss/theft/damage occurred including the name(s) of any witnesses, and in the case of theft how entry was gained, etc \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please explain precautions taken to prevent the loss/theft/damage, including details of locks on doors and windows if your claim involves theft from a building \_\_\_\_\_

\_\_\_\_\_

Please explain what steps have been taken to recover the lost vehicle \_\_\_\_\_

When were the Police informed? Date \_\_\_\_\_ Time \_\_\_\_\_ AM/PM Station name \_\_\_\_\_

Address \_\_\_\_\_ Postcode \_\_\_\_\_ Contact no. \_\_\_\_\_

Officer's name and no. \_\_\_\_\_ Crime report no. \_\_\_\_\_

(Police/vet practice stamp)

## About The Damage

Is the damage repairable?  Yes  No

Was any vehicle/horse other than the towing vehicle/horse involved?  Yes  No

If **yes**, please give details. Name of owner \_\_\_\_\_

Address \_\_\_\_\_ Postcode \_\_\_\_\_ Contact no. \_\_\_\_\_

Name of insurer \_\_\_\_\_

Address \_\_\_\_\_ Postcode \_\_\_\_\_ Contact no. \_\_\_\_\_

Policy no. \_\_\_\_\_

## About The Horse-Drawn Vehicle

Was the vehicle fully restored when purchased/acquired?  Yes  No

If no, what additional work has been carried out, and at what time and cost? \_\_\_\_\_

Is the estimate provided solely for work to repair the vehicle to pre-accident condition?  Yes  No

Please provide details of events/shows/displays that have been entered and the results \_\_\_\_\_

Please provide further details you would like us to consider in determining the pre-accident value \_\_\_\_\_

## Section 2. Payee details

**Pay Policyholder(s).** I/We wish the claim to be paid to the policyholder(s) name on the Certificate of Insurance.

Electronic payment into policyholder's bank account

Account name \_\_\_\_\_ BSB \_\_\_\_\_ Account number \_\_\_\_\_

## Declaration By Policyholder

I confirm that I am the policyholder and I have checked the information on this claim form and that it is all correct to the best of my knowledge and belief.

I also acknowledge and understand Petplan's Privacy Policy\*

Signature  \_\_\_\_\_ Date \_\_\_\_\_

\*Privacy Policy: please refer to [www.petplan.com.au/privacy-and-legal](http://www.petplan.com.au/privacy-and-legal)

**Please retain any damaged items, they may be required as salvage - if some or all of your stolen items are recovered by police you must advise us immediately. If we have already paid your claim prior to police recovering your stolen items you must immediately advise us by phoning 1300 738 225 or emailing [info@petplan.com.au](mailto:info@petplan.com.au). The recovered items are the legal property of Petplan and is required as salvage.**

## What happens next:

Once we receive the necessary documentation, your claim will be processed as quickly and easily as possible. If you have any questions about your claim please call us on 1300 738 225 between 8:30am – 5:00pm (AEST) Monday to Friday.